



Water Utility Storm Preparation and Recovery Operations Workshop

Target Audience: This CEU-accredited course (#DS/DW/WW-02094005 at 0.7 CEU) is designed for DOT, municipal public works, parks, streets/roads, water, wastewater, distribution/collection and/or storm water utility workers or any other government entity employees who may be called on for storm preparation and recovery operations, including "away" operations while providing mutual aid.

This course is also recommended for division supervisors, agency safety officers, department safety coordinators, general safety trainers and/or fleet team members.

Additional applications would be as an orientation for new employees and a good refresher for seasoned staff. As this course has a *Train the Trainer* component, it is also

Trainees will receive a Training Certificate!



For more information or to inquire about upcoming training dates:

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Workshop Format: Participants are sub-grouped at separate tables by department type. Each specialty group is challenged to identify and solve storm preparedness problems common to their division. Real-life “pre-, mid- and post-storm” issues are reviewed to develop proactive storm preparedness checklists for both facilities and field tasks.

Program Highlights:

Part 1—Personal/Family Preparation: Common past experiences with smaller hurricanes lure many of us into complacency. In reality, relatively few public agency employees in Florida have been first-hand witnesses to a devastating hurricane such as Katrina, Andrew, Hugo, Irma or Michael. This section compares typical class 1, 2 and 3 hurricanes to class 4 and 5 storms.

Personal and family disaster preparedness suggestions are made based on actual life threatening/mass community disruption level hurricanes, not just tropical depressions and less intense hurricanes. An even higher level of personal readiness is contemplated for those of us who must separate from family while serving our municipality or agency during storm and recovery processes.

Part 2—Preparing the Public Agency: This part educates employees on the overall emergency management process. It discusses YOUR agency's emergency management coordinator's role and the basic features of an emergency operations center (EOC). It stresses the importance of each department declaring an allegiance to the EOC and the benefits derived from participating in a coordinated city/county/region-wide response, including the utilization of mutual aid.

Part 3—Preparing the Public Agency Department(s): This section discusses department level preparedness and reviews lists of activities performed on a calendar basis and on a time-line basis once an emergency is declared. Detailed activities include items that are critical as storms approach, pass over and exit the community. Many additional activities are detailed related to initiating and completing the recovery process.

Part 4—Preparing Your Public Agency Employees: This component covers important preparations on the part of the city, county, utility or government agency to possibly house, fit and provision your employees who may staff emergency centers or stage at other city locations. Discussion on special services such as FEMA meal/ice/drink tents, personal vehicle fuel allotments and travel kits (if providing mutual aid to distant storm-impacted cities) is included.



- puncture wounds
- hygiene
- cleanliness and decontamination
- trips and falls
- tree work and chain saws
- mobile equipment risks
- heat stress
- general exhaustion
- downed power lines
- flood water and drowning risk
- carbon monoxide risks
- lightning
- over exertion (lifting) injuries
- hazardous materials
- asbestos
- insects, vermin and domestic, wild animal risk
- ...and the many other hazards clean-up crews face

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