# TRAFFIC & INCIDENT MANAGEMENT SYSTEM

## (TIMS) Live or Online Training Course

**Target Audience**

This course is designed specifically for law enforcement, fire and rescue, emergency medical services, public works professionals, towing and recovery workers, and DOT personnel.

**Benefits**

Communication: TIMS training improves communication between first responders and emergency personnel on how to handle the flow of traffic quickly and effectively during an incident. Good communication creates trust between multi-disciplinary agencies and reduces the stress of working an incident.

Safety: The safety of first responders and motorists during an incident is essential to TIMS training. Preventing potential loss of life can be accomplished through clear communication, coordinated efforts and proper resources.

Funding: The need for TIMS training can incentivize departments to allocate or acquire the necessary funds and resources needed to handle traffic control.

Students will receive a Training Certificate!



**For more information or to inquire about upcoming training dates:**
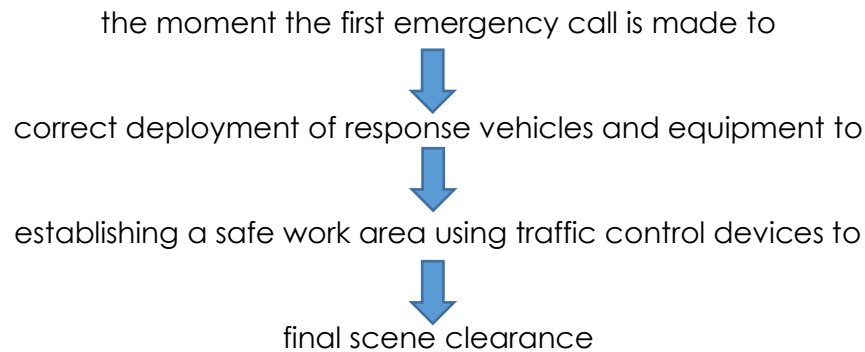
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## Why use the Traffic Incident Management System (TIMS)?

Three injury crashes occur *every minute* in the United States, which translates into nearly 40,000 incident responders being put in harm's way every day. Incident-based congestion can generate secondary accidents while also increasing traveler delays and frustrations. And the more time that incident responders remain at the scene, the greater the risk they face.

The new *Traffic Incident Management* national online training program is building a cadre of well-trained responders who coordinate an incident response from:

the moment the first emergency call is made to

correct deployment of response vehicles and equipment to

establishing a safe work area using traffic control devices to

final scene clearance

This new multi-disciplinary training program is now available for all emergency responders and those supporting *Traffic Incident Management* operations. The training brings together police, firefighters, state and local departments of transportation, towing, medical personnel, and other incident responders which leads to an integrated, safer, and faster response team.

For agencies who participate in TIM training, the benefits are substantial:

- Safer and more effective on-scene techniques
- Less exposure to responders while reducing injuries and fatalities
- Less freight and traveler time spent in traffic queues
- Fewer secondary crashes
- Fewer insurance claims
- Fewer responder vehicles hit by traffic
- Cost savings for responding agencies
- Faster incident clearance times, decreasing delays

## Background of Traffic Incident Management (TIM) Online Training

The original in-person training curriculum for TIM was developed through the second Strategic Highway Research Program (SHRP2) and the Federal Highway Administration (FHWA), which partnered with the American Association of State Highway & Transportation Officials (AASHTO). SHRP2 research identified the best TIM practices which were then incorporated into the pilot-tested in-person curriculum. This FHWA-led course has since built a team of trainers within each state, region, and/or agency with its innovative curriculum.

But now current conditions have necessitated a certifiable *online training program* that will maintain the integrity of the in-person curriculum. The innovative and comprehensive TIM online curriculum was developed by national recognized trainers with decades of experience and uses a common set of practices and advanced standards across all responder disciplines.

## What is included in the TIM Online Training program?

TIM online training incorporates a series of lectures, videos, and quizzes with nine web-based training modules. These self-paced modules offer a level of flexibility to accommodate each individual participant's unique schedule. The nine modules are:

1) Introduction
2) TIM Fundamentals & Terminology
3) Notification and Scene Size-Up
4) Safe Vehicle Positioning
5) Scene Safety
6) Command Responsibilities
7) Traffic Management
8) Special Circumstance
9) Clearance and Termination

As the key to building stronger incident response teams is to train responders across all agencies, training modules are geared to include representatives across the responder spectrum.